LTCI Carrier & Product Eligible Ages Reimbursement or Indemnity Benefit Periods Elimination Periods (EP) Waiver of Premium Hospice Care Benefit Maximum Independent Home Care Home Care Home Mare Services Total Homemakers Services (does not include shopping) 1 X the Monthly Max or 30 x the Daily Max for Stay-at-Home (Equipment) Leading Edge Custom Care II 18-84 Reimbursement Beimbursement Daily (Monthly; Cost 4%) Daily (Monthly; Cost 6%) Incidental Homemakers Services 1 X the Monthly Max or 30 x the Daily Max for the lifetime of the policy. It's separate, does reduce the overall benefits Rider: (Cost 13%) Rider: (Cost 9%)
Reimbursement or Indemnity Reimbursement Reimbursent Reimbursement Reimbursent Reimburse
Reimbursement or Indemnity Benefit Periods 3, 5, or 5+\$1MM 2, 3, 4, 5, 6, 10-Years or Unlimited Elimination Periods (EP) 100 Service Days 30, 60, 90, 180 or 365 days (1=7 for HHC) Waiver of Premium When Receiving Benefits When Receiving Benefits Hospice Care Elimination Period not required Elimination Period required Home Care Benefit Maximum Daily (Monthly; Cost 4%) Independent Home Care Providers DO NOT need to be Qualified Homemaker Services Total Homemakers Services (does not include shopping) 1 X the Monthly Max or 30 x the Daily Max for the lifetime of the policy. Reduces the overall benefits Reimbursement Reimbursement Reimbursement Reimbursement 1 X, 4, 5, 6, 10-Years or Unlimited 2, 3, 4, 5, 6, 10-Years or Unlimited 2, 3, 4, 5, 6, 10-Years or Unlimited 2, 3, 4, 5, 6, 10-Years or Unlimited 3, 60, 90, 180 or 365 days (1=7 for HHC) When Receiving Benefits When Receiving Benefits Providers Must be Qualified Providers Must be Qualified Providers Must be Qualified 1 X the Monthly Max or 30 x the Daily Max for the lifetime of the policy. It's separate, does reduce the overall benefits
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Benefit Maximum Daily (Monthly; Cost 4%) Independent Home Care Providers DO NOT need to be Qualified Providers MUST be Qualified Providers MUST be Qualified Providers MUST be Qualified Incidental Homemakers Services 1 X the Monthly Max or 30 x the Daily Max for the lifetime of the policy. Reduces the overall benefits 1 X the Monthly Max or 30 x the Daily Max for the lifetime of the policy. It's separate, does reduce the overall benefits
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Homemaker Services Total Homemakers Services (does not include shopping) 1 X the Monthly Max or 30 x the Daily Max for the lifetime of the policy. Reduces the overall benefits Total Homemakers Services (does not include shopping) 1 X the Monthly Max or 30 x the Daily Max the lifetime of the policy. It's separate, does reduce the overall benefits
Stay-at-Home (Equipment) 1 X the Monthly Max or 30 x the Daily Max for the lifetime of the policy. Reduces the overall benefits 1 X the Monthly Max or 30 x the Daily Max for the lifetime of the policy. Reduces the overall reduce the overall benefits
Stay-at-Home (Equipment) the lifetime of the policy. Reduces the overall benefits the lifetime of the policy. It's separate, does reduce the overall benefits
0-day Home Care EP Rider: (Cost 13%) Rider: (Cost 9%)
Inflation Options
Annual Compound increases based on the Consumer Price Index 5/5% Compound 5/3% Compound 5% Simple
GPO option only where mandated by the state of the applicant. Option to increase benefits every 3 yrs by 5% compounded (15.8% increase) a compounded (15.8% increase). Available even if policyholder is on claim GPO as default Inflation rider. Option to increase benefits every 3 yrs by 5% compounded (15.8% increase) offers a conversion to 5% compound at 65 w/no additional transformation of the every 3 yrs by 5% compounded (15.8% increase) and the even if the every 3 yrs by 5% compounded (15.8% increase) and the even if the every 3 yrs by 5% compounded (15.8% increase) and the even if the every 3 yrs by 5% compounded (15.8% increase) and the even if the even i
Other Benefits/Provisions
Coordination/Care Advisory Voluntary benefit to help insured during claims process (no limit) Voluntary benefit to help insured during claims process (no limit)
Double Coverage for Accidents Not Available Built-in benefit (prior to age 65)
Return of Premium Not Available Built-in benefit (prior to age 65) & Enhanced
Advantage Provider Program (Care/Scout) Yes (services available to policyholders & family members) Yes (services available to policyholders)
International Coverage 1-Year up to 100% of LTC Maximum 1-Year up to 100% of LTC Maximum
Cash/Rider Not Available Additional Cash Benefit Rider (Cost 10%)
Rider Cost: 3-Yr: 16%; 5-Yr: 10%; 5-Yr+\$1MM: 2% SharedCare (Offers additional 3-Year benefit, to healthy spouse, w/no additional UW, if claiming spouse exhausts all benefits) Rider Cost: 2-Yr: 26%; 3-Yr. 16%; 4-Yr: 11 5-Yr: 10%; 6-Yr: 8%; 10-Yr: 5% (Offers additional 2-Year benefit to healthy spouse, w/no additional UW, if claiming spouse exhausts all benefits)
FamilyCare Not Available Multigenerational LTCI Benefit
Survivorship (10-Years) Not Available Rider (Cost 9%-includes Joint Waiver)
Discounts No Commission Reductions on 5% Programs
Spousal Discount 30% 30%
Marital Discount (1 applying) 15% 15%
Sponsored Group/Multi Life 5% 5%
Valued Client 5% 5%
UW Classes
Preferred Class 85% 85%
Select Class 100% 100%
Substandard Class Not Available Class I (125%) & Class II (150%)
Premium Payments
Limited Pay 10-Pay, Paid-Up at Age 65 10-Pay, Paid-Up at Age 65
Credit Card Annual, Semi-Annual, Quarterly & Monthly Quarterly & Monthly
Ratings+ (as of 9/2006) Comdex Rating: 98 out of 100 Comdex Rating: 98 out of 100
A.M. Best A++ A++
Standard & Poor's AA+ AA+ AA+
Moody's Aa2 Aa2

LTCI Carrier & Product	John Hancock: Leading Edge	Genworth: Privileged Choice	Genworth: Classic Select
Reimbursement or Indemnity	Reimbursement	Reimbursement	Reimbursement
Benefit Periods	3, 5, or 5+\$1MM	2, 3, 4, 5, 6, 8, 10-Yrs.Unlimited	2, 3, 4, 5, 6, 8, 10-Yrs.Unlimited
Elimination Periods	100 Days	30, 90, or 180 days	30, 90, 180 or 365 days
Waiver of Premium	When Receiving Benefits	When Receiving <i>Benefits (if the</i> Privileged Care Coordinator is used, immediately for HHC)	When Receiving Benefits
Home Care			
Benefit Maximum	Daily (Monthly; Cost 4%)	Monthly	Daily <u>or</u> Monthly
Independent Home Care	Providers DO NOT need to be Qualified	Providers DO NOT need to be Qualified	Providers DO NOT need to be Qualified
Homemaker Services	Total Homemakers Services (does not include shopping)	Total Homemakers Services (does not include shopping)	Total Homemakers Services (does not include shopping)
Stay-at-Home (Equipment)	1 X the Monthly Max or 30 x the Daily Max for the lifetime of the policy. Reduces the overall benefits	2 X Monthly Maximum. It's part of the overall benefits and reduces the Pool of Money	50 X Daily Maximum. It's part of the overall benefits and reduces the Pool of Money
Zero-day HHC Elimination Pd.	Rider: (Cost 13%)	Built-in Benefit	Rider: (Cost 9%)
Inflation Options			
	Annual Compound increases based on the Consumer Price Index	5% Compound 5% Simple	5% Compound 5% Simple
	GPO option only where mandated by the state of the applicant. Option to increase benefits every 3 yrs by 5% compounded (15.8% increase) Available even if policyholder is on claim	Not Available	Not Available
Other Benefits/Provisions	VI	D: 1	D: 11 10 0 11 1 (1' '')
Care Coordination	Voluntary Care Coordination (no limit)	Privileged Care Coordinator (no limit)	Privileged Care Coordinator (no limit)
Advantage Provider Program CareScout Advocate	Services available to policyholders & family members that can extend the policy benefits by providing discounts (7-35%) on thousands of ltc providers	Not Available	Not Available
International Coverage	Built-in benefit	Built in benefit	Not Available
SharedCare	Rider Offers additional 3-Year benefit, to healthy spouse, w/no additional UW, if claiming spouse exhausts all benefits. If one spouse/partner dies, survivor only pays their premium. Note: 5-Yr+\$1MM: Cost 2%	Rider (Includes Joint Waiver) If one spouse/partner dies prior to the first ten years of the policy—the Surviving spouse pays 125% of their premium	Rider (Includes Joint Waiver) If one spouse/partner dies prior to the first ten years of the policy—the Surviving spouse pays 125% of their premium
Survivorship (10-Years)	Not Available	Built in benefit (7-yr rider-5%)	Rider (Cost 9% 7-yr rider 15%)
<u>Discounts</u>			
Preferred Discount	15%	20% (10% when combined with Spouse Discount)	20% (10% when combined with Spouse Discount)
Spousal Discount (2 applying)	30%	40%	40%
Marital Discount (1 applying)	15%	Not Available	Not Available
Valued Client Discount	5%	Not Available	Not Available
Credit Card	Annual, Semi-Annual, Quarterly & Monthly	First payment only	First payment only
Ratings+ (as of 09/2006)			
A.M. Best	A++	A+	A+
Standard & Poor's	AA+	AA-	AA-
Moody's	Aa2	Aa3	Aa3
Comdex Rating	98 out of 100	89 out of 100	89 out of 100
Parent Company	Manulife: The combined John Hancock/Manulife entity represents the 2nd largest Life Insurer in North America as of 12/31/05	GE Capital sold it's remaining Genworth common stock (GNW press release 03/02/06)	GE Capital sold it's remaining Genworth common stock (GNW press release 03/02/06)

	John Hancock:		
LTCI Carrier & Product	Leading Edge	MetLife: Ideal II	MetLife: Value II
Reimbursement or Indemnity	Reimbursement	Reimbursement	Reimbursement
Benefit Periods	3, 5, or 5+\$1MM	2, 3, 4, 5, 6, 7-Years or Unlimited	2, 3, 4, 5, 6, 7-Years or Unlimited
Elimination Periods	100 Days	20, 45, or 100 days	20, 45, or 100 days
Waiver of Premium	When Receiving Benefits	When Receiving Benefits	When Receiving Benefits
Home Care			
Benefit Maximum	Daily (Monthly; Cost 4%)	Monthly	Daily
Independent Home Care	Providers DO NOT need to be Qualified	Yes (Licensed/Certification required for Independent providers)	Yes (Licensed/Certification required for Independent providers)
Homemaker Services	Total Homemakers Services (does not include shopping)	Agency Requirement	Agency Requirement
Stay-at-Home (Equipment)	1 X the Monthly Max or 30 x the Daily Max for the lifetime of the policy. Reduces the overall benefits	Transition Benefit may provide for equipment; 15 X NH Max for the lifetime of the policy. Reduces the overall Lifetime Maximum Support Services 1X HC/DBA per mo. Can be used for transportation	Not Available
Zero-day HHC Elimination Pd.	Rider: (Cost 13%)	Rider: (Cost 17% includes equipment benefit)	Rider: (Cost 17% includes equipment benefit)
Inflation Options			
	Annual Compound increases based on the Consumer Price Index	5% Compound 5% Simple	5% Compound 5% Simple
	GPO option only where mandated by the state of the applicant. Option to increase benefits every 3 yrs by 5% compounded (15.8% increase) Available even if policyholder is on claim	Future Purchase Option (FPO); In order to obtain these offers, you must select the <u>rider-Cost 2%</u>	Future Purchase Option (FPO); In order to obtain these offers, you must select the <u>rider-Cost 2%</u>
Other Benefits/Provisions			
Care Coordination	Voluntary Care Coordination (no limit)	Voluntary benefit to help insured during claims process. <u>On-going</u> services reduce the HC benefit pool	Voluntary benefit to help insured during claims process. <u>On-going</u> services reduce the HC benefit pool
Advantage Provider Program CareScout Advocate	Services available to policyholders & family members that can extend the policy benefits by providing discounts (7-35%) on thousands of ltc providers	Not Available	Not Available
International Coverage	1-Year up to 100% of LTC Maximum	50% HC, paid up to <u>the lesser of</u> your total Benefit <u>or</u> the Per Diem benefit times (X) 3,650	50% HC, paid up to the lesser of your total Benefit or the Per Diem benefit times (X) 3,650
SharedCare	Rider Offers additional 3-Year benefit, to healthy spouse, w/no additional UW <u>Note</u> : 5-Yr+\$1MM: Cost 2%	Rider	Rider
Survivorship (10-Years)	Not Available	Rider (Cost 9%)	Rider (Cost 9%)
<u>Discounts</u>			
Preferred Discount	15%	10%	10%
Spousal Discount (2 applying)	30%	30%	30%
Marital Discount (1 applying)	15%	15%	15%
Valued Client Discount	5%	Not Available	Not Available
Credit Card	Annual, Semi-Annual, Quarterly & Monthly	Not Available	Not Available
Ratings+ (as of 09/2006)			Α.
A.M. Best	A++	A+	A+
Standard & Poor's	AA+	AA	AA
Moody's	Aa2	Aa2	Aa2
Comdex Rating	98 out of 100	95 out of 100	95 out of 100
Overall <u>Claims Experience</u>	Over <u>\$1 Billion claims paid</u> (John Hancock internal data, 12/31/05)	\$820.3 Million claims incurred (SOURCE: NAIC LTC Experience Report, 2004 data)	\$820.3 Million claims incurred (SOURCE: NAIC LTC Experience Report, 2004 data)

Long term care insurance is underwritten by John Hancock Life Insurance Company, Boston, MA 02117.

Competitive information is current and accurate to the best of our knowledge as of 10/06. Benefits and premium rates may vary by state. For financial professional use only. Not for use with the public.